

# General Advisory Committee

August 20, 2020

## Implementation Update

Washington State  
Health Care Authority

 Washington State  
Department of Social  
& Health Services  

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Transforming lives



# Hire Additional Evaluators

DSHS has met both the requirements of the settlement agreement of hiring five additional evaluators during the second year of Phase 1 and has hired an additional five staff to fill other, pre-existing, vacancies.

These 10 evaluators will begin onboarding between July 1 and November 16.



# Outpatient Competency Restoration

- Contracts completed and services available in all Phase 1 regions:
  - Pierce region: Greater Lakes Mental Health
  - Southwest region: Lifeline Connections – services began 9/1/20  
Note: COVID-19 impacts and resulting workforce challenges caused a delay
  - Spokane region: Frontier Behavioral Health
- Currently two active OCRP clients
- DSHS OFMHS provided Breaking Barriers Competency Restoration Program training to all providers; they are also receiving specialized training on serving people living with intellectual or developmental disabilities

# Forensic Navigators

- Preliminary data for the month of July shows that Forensic Navigators were assigned to over 80 individuals across the state
- Forensic Navigators in each region are working closely with regional partners to integrate their work into the systems in place in that region
  - Spokane region uses primarily agreed orders instead of competency hearings
  - Some courts in the Pierce region have requested that Forensic Navigators only present written, not verbal, information to the court

# Additional Beds – Eastern State Hospital

- ESH began accepting patients into the first-floor ward (1N3) on 6/1/20
- ESH finished all construction on the second ward and began accepting patients into the third-floor ward (3N3) on 8/3/2020
- Bimonthly status reports to the court will continue until both ESH and WSH ward additions are complete

# Additional Beds – Western State Hospital

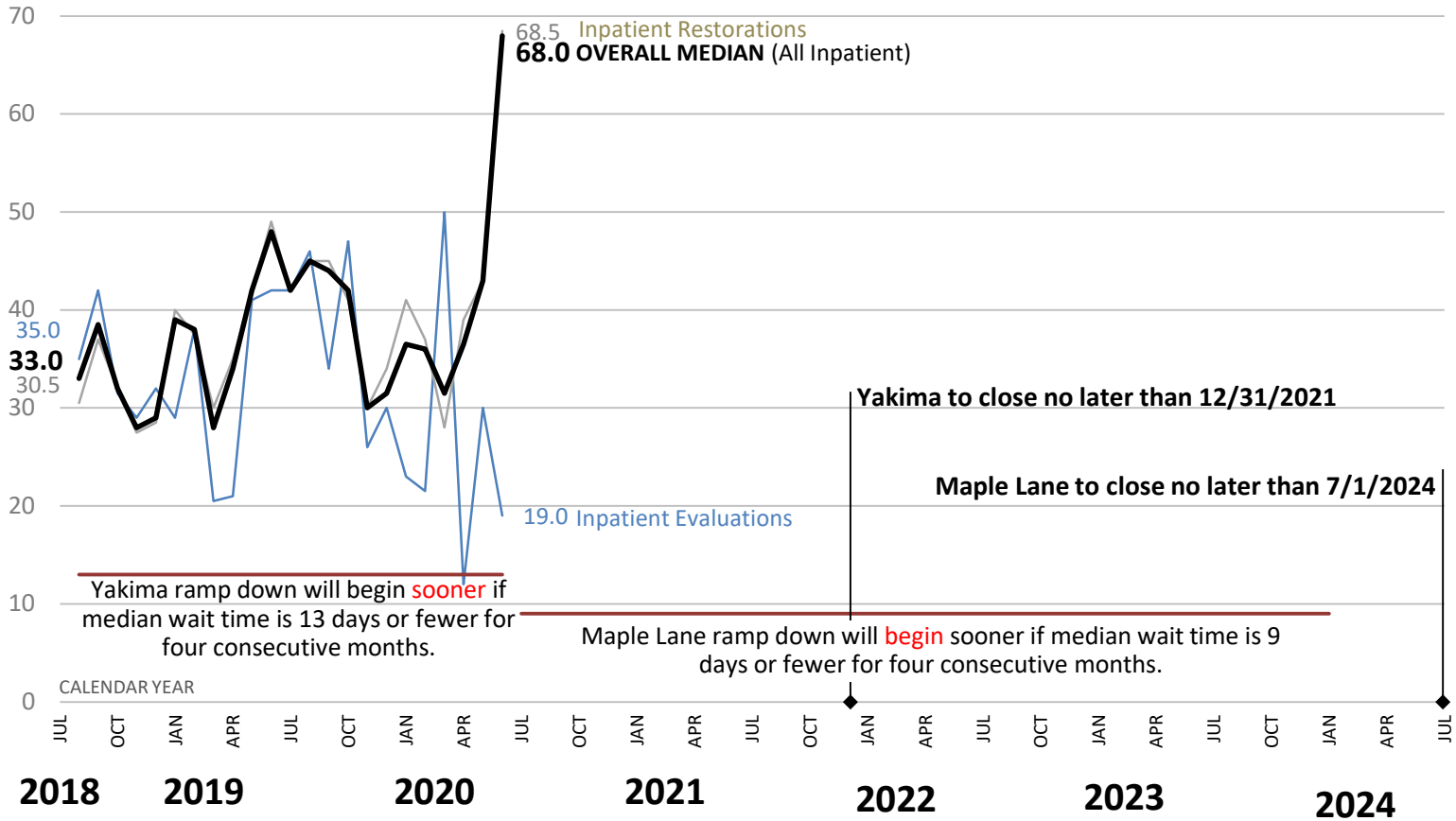
- Work to achieve E3/E4's substantial completion of construction is still underway
- COVID-19 continues to impact both workers and supplies in a variety of ways, including adjusted plans for on-site construction to preserve social distancing requirements and supply-chain impacts
- Bimonthly status reports to the court will continue until both ESH and WSH ward additions are complete

# Ramp Down of Maple Lane & Yakima

- Workgroup continues to build a transition plan
- Based on the monthly data reports, no early closure trigger is imminent

# Closure of Maple Lane and Yakima Residential Treatment Facilities

Median number of days from court order signature for inpatient competency services to hospital admission or order completion



**DATA SOURCE:** BHA Forensic Data System.

**MEASURE DEFINITION:** The median wait time represents the number of days from the beginning of a period of waiting in jail for competency services to order completion among orders completed in the specified month. Includes all inpatient competency evaluation or restoration orders for people waiting for services in jail. The order is completed when the individual is admitted for inpatient services, or when the order is dismissed, withdrawn or when the individual is released from jail (e.g. on personal recognizance or work release). Includes admissions to WSH, ESH, Maple Lane and Yakima Residential Treatment Facilities.



# Crisis Beds & Enhancements

- HCA contracts with four facilities, covering all three Phase I regions:
  - Pierce region: Recovery Innovations (RCC)
  - Southwest region: Elahan Place and Lifeline Connections
    - Note: Lifeline Connections is scheduled to open a new crisis triage/stabilization facility August 2020
  - Spokane region: Frontier Behavioral Health
- All contracted facilities accept law enforcement referrals, drop-offs and/or holds
- Five crisis triage/stabilization facilities issue emergency hotel/motel vouchers and four of those refer people to F-HARPS for housing assistance
  - Note: Stevens County is only utilizing vouchers

# Residential Supports

- Four Forensic HARPS teams accepting referrals and enrolling eligible individuals since early March
  - Each team successfully assisted people in obtaining housing
- Strong coordination between Forensic HARPS teams, Forensic Navigators, and Outpatient Competency Restoration Program
- Regional Trueblood implementation coordination calls
  - Partners include: Accountable Communities of Health (ACH), Forensic HARPS, Forensic PATH, Forensic Navigators and the OCRP teams
  - Calls focus on element coordination, referral processes and effective collaboration amongst all partners
- As a result of COVID-19, Forensic HARPS teams have implemented social distancing and PPE use when working with individuals

# Mobile Crisis Response

- Contracts with Phase I BHASOs for enhancements executed
  - Pierce region: Beacon
  - Southwest region: Beacon
  - Spokane region: Spokane County Regional Behavioral Health (an Administrative Services Organization)
- Contract process is multi-layered; BHASOs subcontract with community BH providers
- Provider agencies have experienced hiring challenges as a result of COVID-19, which has slowed services coming online; HCA is engaging with contractors to explore additional supports or assistance that would help with hiring

# Co-Responders

- DSHS' Office of Research and Data Analysis (RDA) is contracting with HCA to conduct the Co-Responder Gap Analysis.
- As part of the gap analysis, RDA will survey law enforcement organizations in Phase 1 regions
- HCA and WASPC are also engaged in contract discussions; potential contract would utilize misdemeanor funds to support additional co-responder activities

# Forensic PATH

- Four Forensic PATH teams began providing services on March 1, 2020
  - A number of referrals to Forensic HARPS have occurred in each region
- Regional Trueblood implementation coordination calls
  - Partners include: Accountable Communities of Health (ACH), Forensic HARPS, Forensic PATH, Forensic Navigators and the OCRP teams
  - Calls focus on element coordination, referral processes, and effective collaboration amongst all partners
- MCOs and BHASOs are receiving the referral lists and are in active care coordination
- Initially, as a result of COVID-19, teams experienced challenges with “in-person” outreach services but as of late June all teams are actively engaged in outreach

# Crisis Intervention Training

## Phase 1 regions – Updates

- CIT Interagency agreement reached: CJTC & State 911 office will facilitate required training for 911 dispatchers and call takers
- As a result of COVID-19 impacts, the CJTC is developing online options for the 8-hour corrections and telecom classes
- Also exploring options for the 40-hour course for peace officers

## Phase 2 region – Info Sharing

- King County 40-hour CIT courses have been canceled through the end of the year as a result of CIT International's message regarding training:

<http://citinternational.org/> (CIT International Statement on CIT Training During COVID 19 Pandemic)



# Technical Assistance to Jails

- All required trainings completed by June 30, 2020
- Tentative schedule for 2020/early 2021 trainings:
  - August 2020 – Involuntary Medications (In-depth)
  - September 2020 – Personality Disorders
  - October 2020 – Psychopathy
  - November 2020 – Quality Management
  - December 2020 – De-escalation
  - January 2021 – Videoconferencing
  - February 2021 – Static and Dynamic Risk Factors
- Working with Communications to enhance outreach and improve webpages
- Working with program Articulate to enhance online learning
- Continued technical assistance for videoconferencing of forensic evals

# Enhanced Peer Support

- Overview modules of the enhanced peer support continuing education training “The Intersection of Behavioral Health and the Law” is currently available to all CPCs employed on Trueblood-funded service teams
  - The modules will be available to the public on the HCA Peer Support webpage
- Three additional Certified Peer Counselor trainings funded by Education and Outreach funds were provided in the Phase 1 regions
- Technical Assistance about Peer Services offered to provider agencies with Forensic PATH, Forensic HARPS, and OCRP Teams
- COVID-19 continues to impact the in-person continuing education training
  - All CPCs working on Trueblood projects are offered a virtual overview
  - The interactive in-person training will be adapted to a virtual format



# Workforce Development

- Development of comprehensive training plan
- Development of workforce pathways and points of intercept
- Use of Learning Management System (LMS)/The Learning Center (TLC) as training repository
- Workgroup for Trauma-Informed Care/Person-Centered Culture
- Support of OFMHS new employee orientation
- Completed trainings on competency evaluations with King County attorneys
- Contacts with statewide Workforce Development staff
- Contacts with Shoreline Community College regarding potential collaboration