

# CRISIS SERVICES

Spokane County Regional Behavioral Health

last revision as of June 2020



## MOBILE CRISIS RESPONSE

**MOBILE CRISIS RESPONSE (MCR) SERVICES WERE CREATED TO PROVIDE CRISIS INTERVENTION AND SUPPORT TO INDIVIDUALS AND FAMILIES DEALING WITH BEHAVIORAL HEALTH CRISIS IN THE SPOKANE REGIONAL SERVICE AREA.**

**Mobile Crisis Response (MCR)** services are available for individuals of all ages facing an urgent need related to a mental health crisis and/or substance use disorder crisis to ensure personal, family and public safety. Services include:

- Crisis intervention services
- Referral to resources for basic needs (medication, shelter, food) as needed
- Evaluation and screening services
- Linkage to appropriate community based-services

MCR services help to reduce emergency room visits and psychiatric hospitalizations. This important resource is available for everyone; there are no financial eligibility requirements.

### **Pend Oreille County MCR (24-hour response)**

During office hours call: **509-447-5651** or **1-800-404-5151**

After office hours call: **1-877-266-1818**

*Community-based mobile crisis outreach services must be provided in a setting that provides for the safety of individuals in crisis, families and/or support persons, the crisis responder, and a second professional. Due to limited resources, POCCS provides community-based mobile crisis outreach services in central locations, such as schools, hospitals, medical clinics, jails, the DSHS office, Rural Resources, etc. during business hours. After-hours crisis outreach services may be limited to the hospital emergency department which is open 24/7, 365 days per year.*



**Pend Oreille  
County  
Counseling  
Services**

