

General Advisory Committee

November 9, 2020

Implementation Update

Washington State
Health Care Authority

 Washington State
Department of Social
& Health Services

Transforming lives



Hire Additional Evaluators

- DSHS has met both the requirements of the settlement agreement of hiring five additional evaluators during the second year of Phase 1 and has hired an additional five staff to fill other, pre-existing, vacancies.
- These 10 evaluators will begin onboarding between July 1 and December 1. Additionally, a supervisor for the east side begins on November 16th and one for the northern office (Seattle) begins on January 1, 2021.

Outpatient Competency Restoration

- As of November 2, nine individuals have been ordered into OCRP since go-live in July.
- HCA and DSHS are working to reduce barriers to accessing OCRP - Redesigned the Determination of Clinical Appropriateness and now have an OCRP Clinical Screening. This allows the courts to make the determination if a person is appropriate for OCRP.
- Now that programs have gone live, OCRP, in collaboration with the FN Program and FHARPS, will conduct additional targeted outreach and education for Phase 1 courts.

Forensic Navigators

- As of 10:19AM 11/2/2020:
 - Clients Served to Date: 398
 - Discharged Clients: 272
 - Active Clients: 126
 - Clients Active in OCRP: 6 (these six are part of the 126 Active Clients)
 - Average FN Caseload: 14 (Navigator caseloads have been as high as 18; two Navigators have 18 clients, as of this reporting)

Additional Beds – Eastern State Hospital

- ESH began accepting patients into the first-floor ward (1N3) on 6/1/20 and the third-floor ward (3N3) on 8/3/20.
- A water drainage issue was identified that required vacancy in 3N3 during repairs. Repairs began 10/26/20 and are anticipated to conclude by mid-November.
- Bimonthly status reports to the court will continue until both ESH and WSH ward additions are complete.

Additional Beds – Western State Hospital

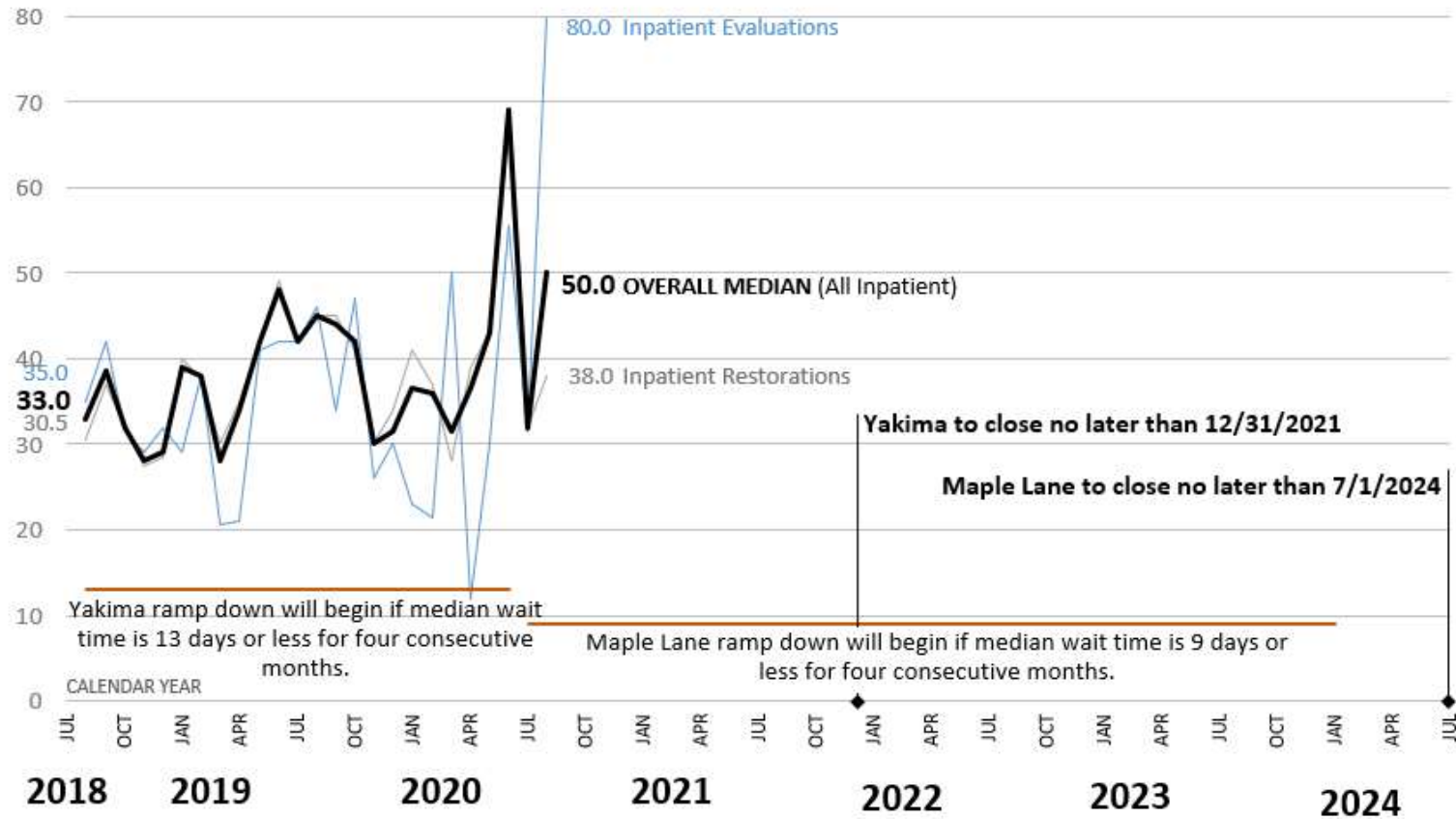
- Substantial completion is anticipated for November.
- Equipment installation will follow the substantial completion.
- Additional time will be needed to prepare the ward for patient intake.

Ramp Down of Maple Lane & Yakima

As of today, the RTF's are still looking at closing on the hard closure dates. This is due to the metrics not being met for a trigger event. If this changes then the protocol for closure will be implemented.

Closure of Maple Lane and Yakima Residential Treatment Facilities

Median number of days from court order signature for inpatient competency services to hospital admission or order completion



DATA SOURCE: BHA Forensic Data System.

MEASURE DEFINITION: The median wait time represents the number of days from the beginning of a period of waiting in jail for competency services to order completion among orders completed in the specified month. Includes all inpatient competency evaluation or restoration orders for individuals waiting for services in jail. The order is completed when the individual is admitted for inpatient services, or when the order is dismissed, withdrawn or when the individual is physically released from jail (e.g. on personal recognizance or work release). Includes admissions to WSH, ESH, Maple Lane and Yakima Residential Treatment Facilities.



Crisis Enhancements

- HCA currently has contracts with four facilities:
 - Pierce Region is represented by Recovery Innovations (RCC)
 - Southwest Region is represented by Elahan Place and Lifeline Connections
 - Spokane Region is represented by Frontier Behavioral Health
- Enhancement funds provided to support regions include:
 - One-time purchases of equipment, additional staffing, and facility upgrades that will increase the acuity level a facility can accommodate.
- All facilities contracted are required to provide the following services:
 - Acceptance of police drop-offs and holds
 - Issuing emergency hotel/motel vouchers
 - Referring individuals for housing through FHARPS
 - Referrals to appropriate aftercare services
- COVID -19 impacts:
 - Facilities report continued reduction of bed capacity to ensure individual safety and support physical distancing.
 - Facilities report continued testing of staff and individuals entering services.

Crisis Beds Capacity

- Department of Commerce issued the contract for the 16 beds within the Spokane region to Spokane County. It is scheduled to come online by July 2021. The groundbreaking ceremony took place on 10/2/20. The service provider is Pioneer Human Services.
 - Spokane project team shared their communication plan, construction overview and projected floorplans.
 - Communication plan includes outreach for engagement with community hospitals, law enforcement, tribes and first responder entities.
- DSHS and HCA meet monthly with Spokane services including Spokane ACH (Better Health Together), BHASO, Pioneer Human Services, Frontier Behavioral Health and other community partners from Spokane Region.

Residential Supports

- The four Forensic HARPS (FHARPS) teams continue to enroll, house, and provide supportive services.
 - Each team has successfully assisted individuals obtain temporary, transitional and permanent housing
- Strong coordination is occurring between FHARPS teams, Forensic PATH (FPATH), Forensic Navigators, and Outpatient Competency Restoration Programs (OCRP).
- Ongoing technical assistance is being provided to teams specifically around data collection and service delivery.
- The new crisis stabilization facility in Southwest Washington recently opened for services and is not also providing short term housing crisis vouchers.
- Recipients of short-term housing crisis vouchers are connected to the FHARPS teams for ongoing housing support.

Mobile Crisis Response

- The BHASO has the responsibility of contracting with MCR teams within their region for providing direct crisis related services.
- Enhancement contracts have been completed with all of the Phase 1 BHASOs. Enhancements include increased workforce or retention efforts, improvements to electronic and communication services, and communication outreach to Tribal governments, community partners, hospitals, and law enforcement agencies.
- First reported deliverables from the BHASO were due to the HCA 8/10/20 which will provide an update for what services were provided for the month of July.

COVID-19 Impacts:

Regions report complications in interviewing and training of new staffers based on needed safety considerations.



Co-Responders

- Contract has been executed between HCA and RDA for the gap analysis.
- Law enforcement and mental health surveys are now in process.
- Contract deliverables are on schedule for the final report, due June 2021 .

Forensic PATH

- Forensic PATH (FPATH) teams continue to provide targeted outreach and engagement to eligible individuals based on the referral list:
 - Individuals with four or more competency evaluation orders.
 - Rural areas and those who are experiencing homelessness are also prioritized.
 - Many individuals have been successful referred to FHARPS for housing support.
- HCA provides support and training to FPATH teams on data collection and outreach best practices.

Crisis Intervention Training

- 40-hour CIT course scheduled in Spokane: December 7-11 (currently 18 registered)
- 40-Hour CIT course scheduled in Spokane: December 14-18 (currently 21 registered).
- CIT Interagency agreement finalized: CJTC & State 911 Office for delivery and training of 911 dispatchers.
- Corrections classes will be scheduled for in person and online options.

Technical Assistance to Jails

- Training on Psychopathy delivered; follow-up sessions will be planned.
- Initial presentations in Articulate nearing completion.
- Identification of training topics after Feb. 2021 underway.
- Continued support for videoconferencing capabilities for jail-based evaluations.
- Initial contact made regarding training needs in King Co. – requires follow-up.

Enhanced Peer Support

- New Enhanced Peer Services Program Administrator hired 10/1/20; they are transitioning the continuing education training to a virtual learning management format.
- The overview of the continuing education training modules “The Intersection of Behavioral Health and the Law” is available to all certified peer counselors employed on Trueblood-funded service teams.
- Peer support and recovery technical assistance is offered to DSHS/BHA, HCA , Forensic PATH, Forensic HARPS, and Outpatient Competency Restoration Teams.

Workforce Development

- Position-specific workforce pathways require further graphics review by Communications.
- Trauma Informed Care workgroup planning continues.
- Recent meetings with AAGs regarding action plan for reporting requirements.
- Plan for completion of one-time report underway – due June 2021.
- Exploring Shoreline Community College proposal.