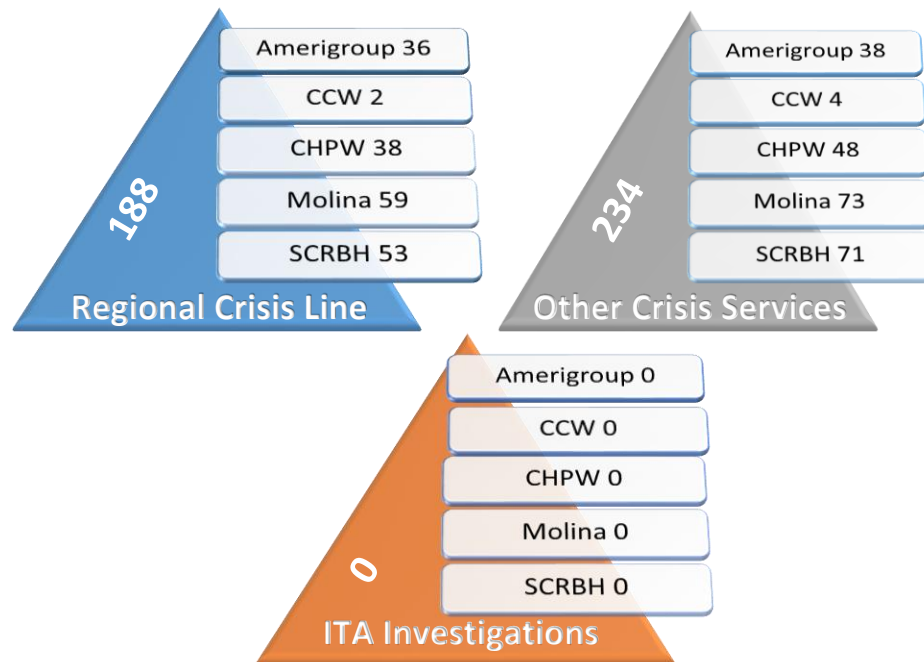




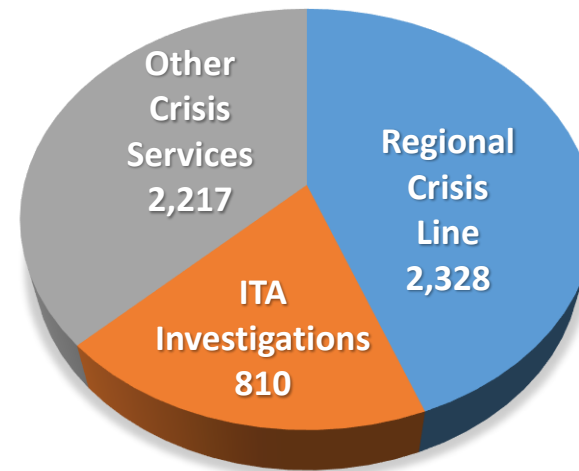
CRISIS DATA DASHBOARD – 2021 Third Quarter Reports

As of 12/22/2021

NUMBER OF HIGH UTILIZERS

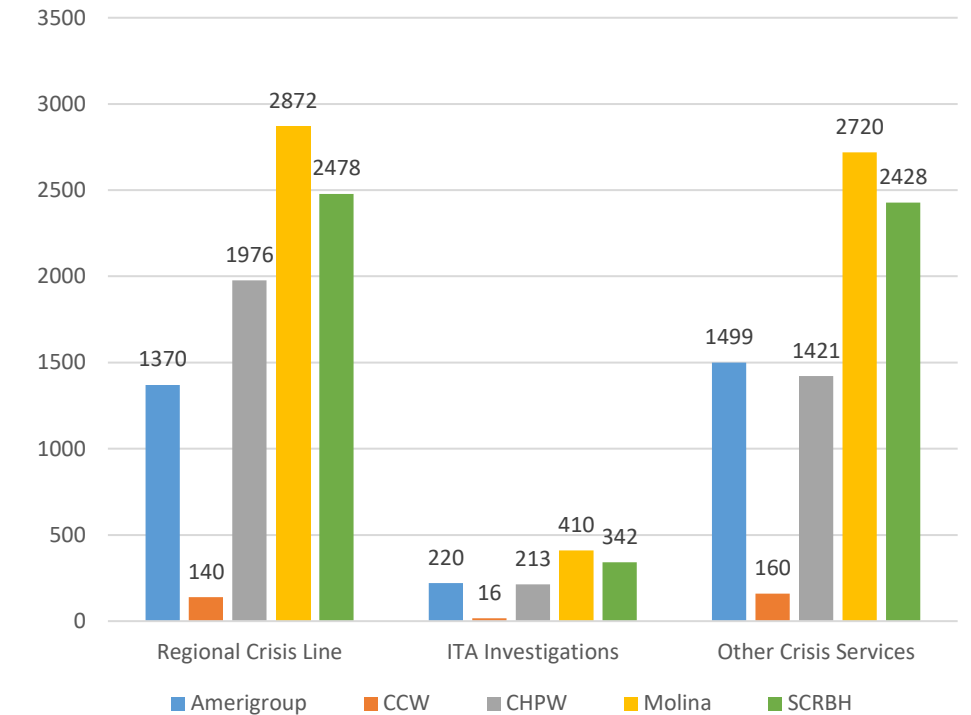


NUMBER OF INDIVIDUALS SERVED



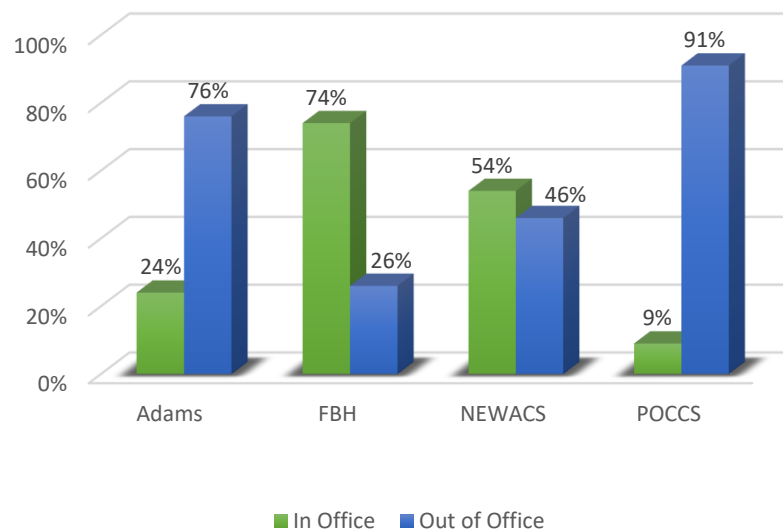
6,184 Total Individuals Served by Unique Episode
5,355 Total Unduplicated Individuals Served

SERVICES PROVIDED BY ELIGIBILITY



422 High Utilizers
 12,053 Regional Crisis Hotline Calls
 5,355 Total Individuals Served
 18,513 Total Services Provided

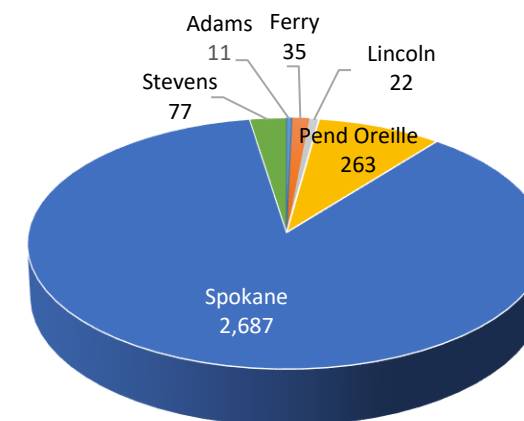
PLACE OF SERVICE



REGIONAL CRISIS HOTLINE

	Percent of Abandoned Calls (5% or less)	Average Answer Time (under 30 seconds)
July	1.5%	11 secs
August	4.75%	19 secs
September	7.31%	25 secs

MOBILE CRISIS RESPONSE ENCOUNTERS



INVESTIGATION OUTCOMES

